

## Rich Moore

Superintendent  
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ONEIDA SCHOOL DISTRICT #351  
195 S. 300 E.  
MALAD, ID 83252

April 7, 2020

Re: Thank you and Updates

Dear Parents,

I sincerely thank you for your efforts, patience, and support as we strive to continue learning through online methods. We appreciate the feedback that some have given. That feedback helps us to make necessary adjustments. Given the fact this is new for all of us, things have worked out generally pretty well.

Just a few items for you to have information on:

1. Most of our schools and teachers are taking attendance on assignments turned in. If you are having any trouble with assignment completion, please let your teacher know so arrangements can be made.
2. We will continue to serve lunches and breakfasts Monday through Thursday. To reduce some of the challenges with meals, meals may require some microwave heating or refrigeration before eating.
3. Internet service:
  - A few have had challenges with devices not functioning online as anticipated. There are a couple of things going on that are causing these frustrations. As we have worked with internet providers in town, we are seeing that this is not a bandwidth/speed issue.
  - The online services (Zoom, PowerSchool Learning, Netflix, and other streaming avenues) are being overwhelmed and are not able to keep up with the current demand on their servers. This isn't a factor of our local internet service providers necessarily, but the fact that everyone is trying to use the same handful of services at the same time.
  - The second item causing issues is the number of devices now connecting to routers.

- Most routers have been fine to connect 10-15 devices in a home. As we purchase new items, we may not realize what is connecting to our networks (phones, watches, cameras, doorbells, and other devices). Most home routers do not support more than 10-15 devices at any given time.
  - To help alleviate part of this problem, a new router that can support more devices may be required, or nonessential devices may need to be removed from your networks.
4. The State School Board has extended the "soft" school closure to the end of the school calendar year. This means educational services will continue to be delivered online until the end of the school year. The only change will be if local health officials and the school board deem it safe for our students to return.

Thank you again for the wonderful support you have been to your students as well as the teachers. We appreciate that we are in this together, technology glitches and all.

Sincerely,

Rich Moore  
Superintendent